Blackboard

Blackboard Learn™ is Rio’s official online course content Learning Management System. All Rio courses are provisioned within Blackboard to provide students access to online course materials made available by the course instructor.

Access

Blackboard uses the RioNET Single Sign-On (SSO) authentication system. Students, faculty, and staff sign in using their full RioNET email address and password. Blackboard can be accessed via the link on https://www.rio.edu/myrio or directly via https://rio.blackboard.com. Both links will redirect users to the RioNET SSO page.

Institution Page

Once signed into Blackboard, the Institution Page displays with helpful links to course tools, documentation, a Blackboard Ultra Course View Student Orientation (extremely helpful), and other online services.

Course Page

Click the Courses link on the left to enter your Course List page. This displays a list of active courses. On the first day of classes, students should familiarize themselves with the structure and organization of each course, specifically where everything is located. Like in-person/face-to-face courses, each instructor will organize the course differently to meet the objectives and timeline of the class.

Course Materials Example

Welcome – About This Course

• Welcome to the Course (Instructors will introduce themselves and supply any special course instructions here.)
• Course Learning Objectives Statement
• Course Syllabus
• Course Orientation (How to navigate the course)
• Browser Compatibility Check (This link checks to see if the current Web Browser is compatible with Blackboard. Either Mozilla Firefox or Google Chrome are required for use with Blackboard.)

Content/Start Here

This is the starting point for all course activities, and where instructors store all online instructional materials. Course tools, assignments, and exams/quizzes are also accessed from this section.

Getting Help

• Students are enrolled in the “Blackboard Ultra Course View Student Orientation” course, which can be accessed via the Institution Page within Blackboard. This course is useful as a reference on how to use Blackboard and any of its tools/features.
• Instructors are available to provide the first levels of assistance and should be contacted using either the communication tools provided within the course or via their official RioNET email address.
• Blackboard provides many useful step-by-step tutorials via videos on their YouTube Channel's Playlists (https://www.youtube.com/user/BlackboardTV/playlists) and their Help Site (https://help.blackboard.com/Learn/Administrator/Hosting/Watch_Videos/Blackboard_Videos_for_Students).
• The Instructional Design & Media Services (IDMS) department on campus provides Blackboard support and can be reached Monday – Friday 8:00am – 5:00pm via the contact information below.

RioNET Information Sheets – Troubleshooting & Assistance Guides

Using technology does not always come easy. What is easy for some, may offer challenges or technical issues for another person. Please reference our Guides for more assistance: https://www.rio.edu/myrio

Instructional Design & Media Services – online@rio.edu