

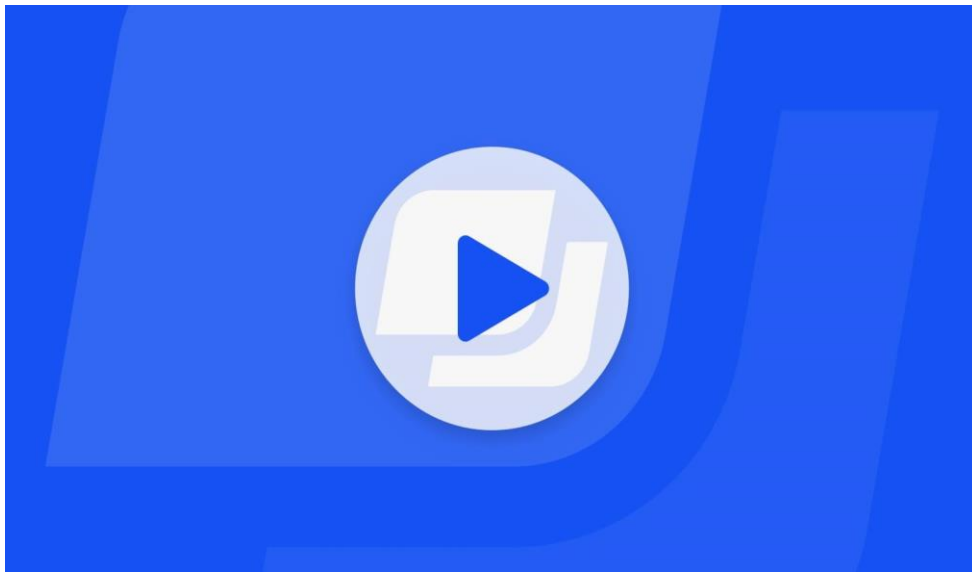
Fix Videos for VidGrid with Handbrake

Fixing Videos for VidGrid

If your video fails to upload or VidGrid doesn't like the format, doing these simple steps could help.

VidGrid Limits

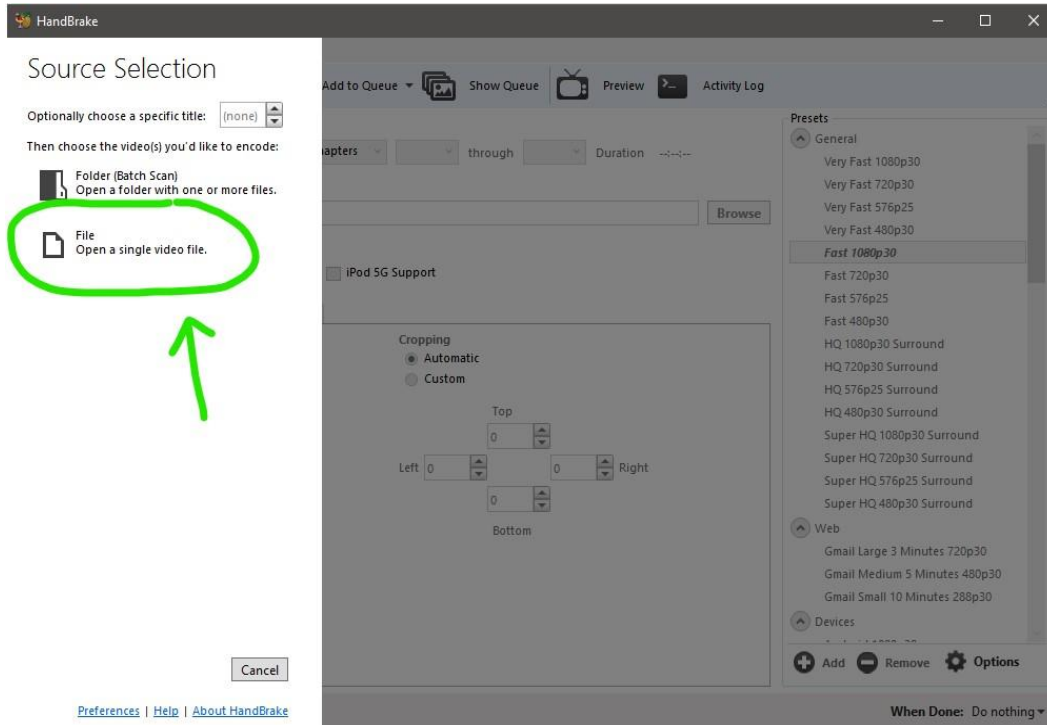
VidGrid has a 5GB file size limit, and some video formats don't work. You can fix both of these issues by processing a video file before uploading it to VidGrid. This will shrink the file size significantly without a noticeable loss of quality and standardize the video's file format. To do this, you can use an Open Source, community-made free tool called "Handbrake"



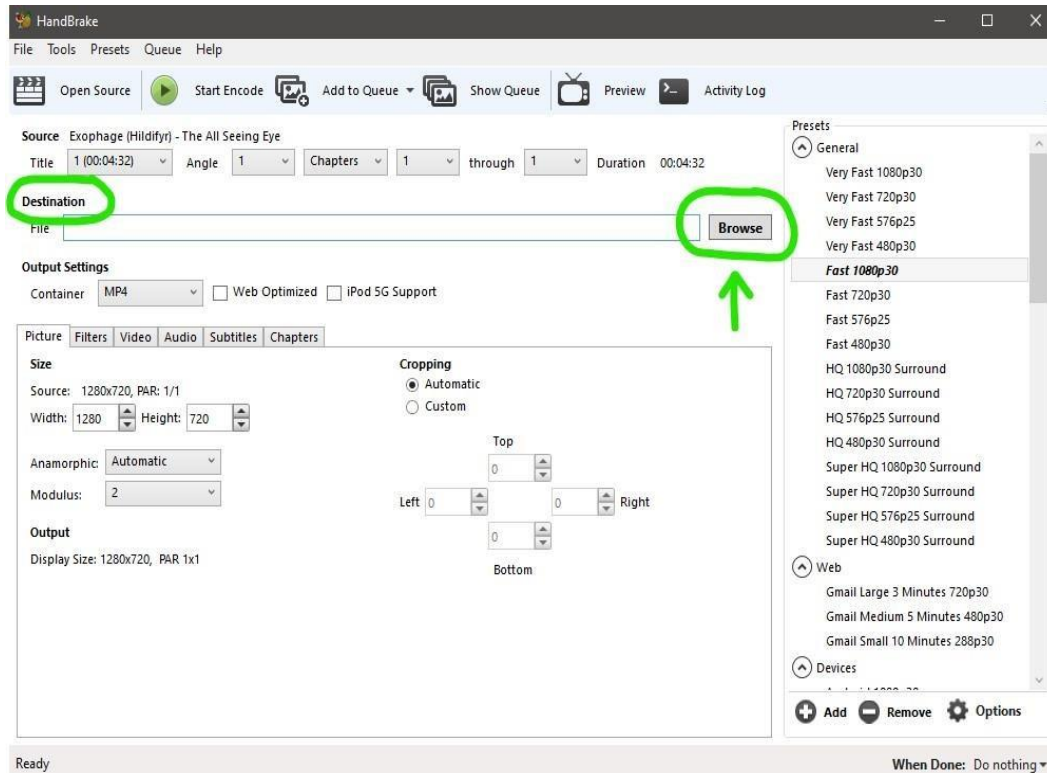
Handbrake

1. Download and install Handbrake from <https://handbrake.fr>
 - a. There is a portable version if you don't have install permissions on the computer
2. Open the Handbrake program and choose your video by clicking "File" under source selection

a. You can also click “File > Choose Source”



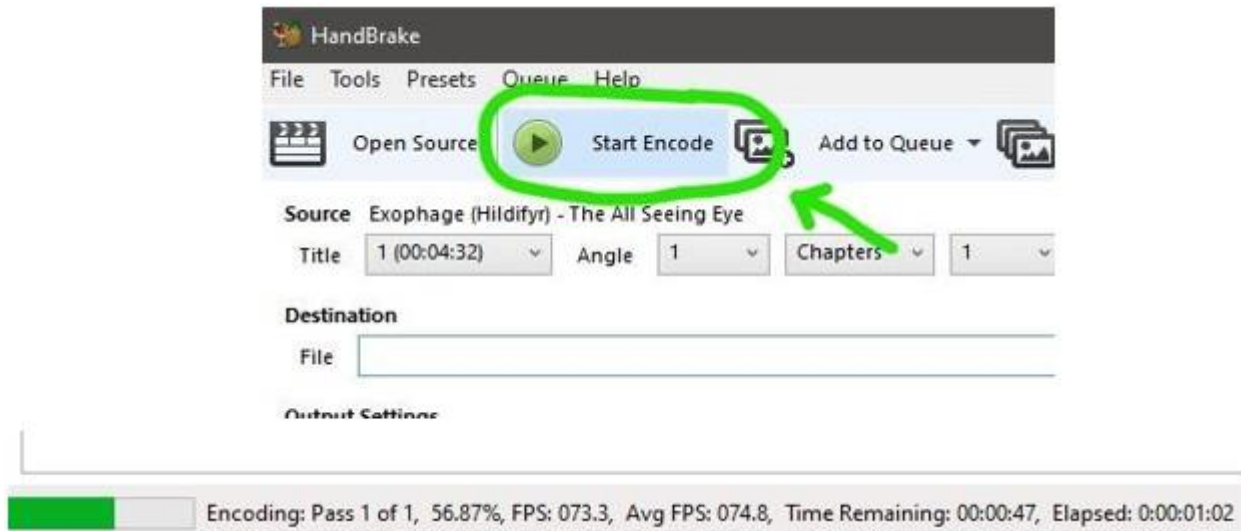
3. Under **Destination**, next to the **File** field, click the **Browse** button and save the output file name



4. Click the green **Start Encode** button in the top left

a. A progress bar will let you know how much time is left

- b. This may take a while depending on the length and resolution of your input video



5. Upload the completed output video file to VidGrid
- a. In most cases, processing the file with Handbrake will solve file size and format issues.

RioNET Information Sheets – Troubleshooting & Assistance Guides

Using technology does not always come easy. What is easy for some, may offer challenges or technical issues for another person. Please reference our Guides for more assistance: <https://www.rio.edu/myrio>

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