

2024 Complaint and Internal Affairs Summary

It is the policy and practice of the University of Rio Grande University Police to investigate and promptly adjudicate all allegations of employee misconduct. The procedures for investigating citizen complaints and internal affairs cases are outlined in University of Rio Grande Campus Police Policy 2.10. Generally, complaints involve either allegations of criminal or non-criminal misconduct.

Allegations of criminal misconduct or behavior that is either unethical or immoral are subject to the more formalized internal affairs function. Allegations that involve less serious behavior that is non-criminal, but a potential policy violation may be investigated by the employee's immediate supervisor. In informal inquiries, the accused employee will be informed of the complaint. All investigations into allegations of misconduct shall result one of the following conclusions.

- **Unfounded:** The investigation conclusively proved that the act(s) complained of did not occur. This finding also applies when the individual personnel was not involved in the act(s) which may have occurred.
- **Exonerated:** The act(s) which provided the basis for the complaint *or* allegation occurred; however, investigation revealed it was justified, lawful and proper.
- **Sustained:** The investigation disclosed sufficient evidence to clearly prove the allegation(s) made in the complaint.

All complaints are assigned and receive a case reference number. In all cases, the complainant is notified of the results of the investigation. An electronic database of these investigations is maintained by the Chief of Police and stored within the Departments secure electronic file system with access limited to Chief of Police and Human Resources Director.

2024 Citizen Complaints

<i>How complaint was received</i>	<i># of Complaints</i>
In Person	0
Phone	0
Email	0
<i>Type of Complaint</i>	<i># of Complaint</i>
Driving	0

Racial Profiling	0
Illegal Seizure	0
Civil Rights Violation	0
Harassment	0
Poor Service	0
Rude or Inappropriate Comments	0
Crime	0

<i>Conclusion of Fact</i>	<i>Quantity</i>
Unfounded	0
Exonerated	0
Sustained	0

Comparison to previous years

<i>Year</i>	<i>Complaints</i>	<i>Internal affairs</i>
2023	0	0
2022	0	0
2021	0	0
2020	0	0
2019	0	0
<i>5 yr average</i>	<i>0</i>	<i>0</i>